



Northamptonshire County Council

Please ask for: Anne Lovely or Melanie Khan
Tel: 0300 126 1000
Ref: Mobile Library Review 2013
Date: 07 August 2013

Dear Town / Parish Clerk

ANNUAL REVIEW OF THE MOBILE LIBRARY SERVICE

I am writing to inform you about some very minor changes to the Mobile Library Service which have taken effect from 1 August 2013.

Working with our two drivers and their insight, and reviewing all of your comments and suggestions during the year, we have now completed the latest review. We have added time at busier stops, added a few new stops and adjusted the times of other stops to make the routes really cost effective and fuel efficient. We have paid particular attention to any stops with low usage. Stops with two or more users will be kept active; however stops with sole users have been removed.

The new routes began on 1 August 2013 and will continue until 31 July 2014.

Where can I find information about the new routes?

Please follow the link below to access the new routes:

<http://www.northamptonshire.gov.uk/en/councilservices/Leisure/libraries/visit-your-library/pages/mobiletimetables.aspx>

Once you have selected the relevant location from the drop down list, you will be provided with further information for your chosen location, including the dates of visits (up until 31 July 2014).

Is the service being cut?

No. The two mobiles and drivers remain the same. This is about adjusting the routes to make the most of our mobile service.

Can I help?

It is increasingly costly to provide the service with escalating fuel prices. If you want to make a financial contribution to support the mobile service, or any other aspect of the library service such as the supply of large print books, you are welcome to do so. Just contact the driver or donate online by using the link below:

www.northamptonshire.gov.uk/en/councilservices/leisure/libraries/pages/make-a-difference-fund-the-future.aspx

Northamptonshire Libraries and Information Service
Second Floor
John Dryden House
8 - 10 The Lakes
Northampton
NN4 7DD

w. www.northamptonshire.gov.uk
t. 0300 126 1000



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What next?

We review the routes every year. If you have further suggestions for change in the year ahead please contact my colleague Melanie Khan; mkhan@northamptonshire.gov.uk. Melanie will log suggestions for consideration in the next review, in 2014. Please ensure we receive your comments before 31 December 2013.

Yours sincerely



Grace Kempster
Customer and Library Services Manager

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