
SUPERFAST BROADBAND PROVISION FOR GRANGE PARK

UPDATE 4 NOVEMBER 2015

First residents can place orders for superfast fibre broadband

Residents in more than 300 homes in Grange Park can now place orders for superfast fibre broadband if they wish to upgrade their service. Those who can currently order a service will have been notified by a postcard (like the one below) through their door.



If you have not yet received a postcard, then don't worry, it won't be much longer. The fibre roll out is coming forward in phases and should be complete by December 2015 – this means that even those served in the later phases of the roll out will be able to order services more than three months earlier than originally expected (Grange Park was due to be completed by the end of March 2016).

We appreciate how important it is to residents that you are informed as quickly as possible. If you wish to, you can keep checking yourself by using [BT's Wholesale ADSL Availability checker](#) – please see below for guidance.

Grange Park is being served by fibre to the premise (FTTP) technology – this can provide some of the fastest services available up to 330Mbps. The new network is open to any Internet Service Provider (ISP) to use and provide fibre services over to their customers. However, it seems that many ISPs are not yet offering FTTP services to Grange Park. The County Council has found that BT & Zen are two of the ISP's which are currently offering services – there may be others.

The [FAQ's on the Grange Park Parish Council website](#) provide more information about FTTP and about how to upgrade your service – **remember it's not automatic.**

Is there a way I can check myself if services are already available to me if I haven't yet received a postcard?

You can check availability yourself by going to [BT's ADSL Availability checker](#) and using your telephone land-line number or address to check line speed availability at your property (please note this is different from running an on-line speed check which will only show your current service speed). Once FTTP is available to order, you will see the downstream speed jump from a likely 0.5Mbps – 2Mbps available now, up to as much as 330Mbps.

To actually get a faster broadband service you must order an upgrade from your existing or other Internet Service Provider – for more advice go to the [Get Connected](#) page on the project website.

BTwholesale

BT BROADBAND AVAILABILITY CHECKER

Address: served by Cabinet 67

Featured Products	Downstream Line Rate (Mbps)	Upstream Line Rate (Mbps)	Downstream Range(Mbps)	Availability Date
WBC ADSL 2+	Up to 1	--	1 to 3.5	Available
ADSL Max	Up to 1	--	0.75 to 2.5	Available
WBC Fixed Rate	0.5	--	--	Available
Fixed Rate	0.5	--	--	Available
Other Offerings				
Copper Multicast	--	--	--	Available

For all ADSL and WBC Fibre to the Cabinet (FTTC) services, the stable line rate will be determined during the first 10 days of service usage.

Throughput/download speeds will be less than line rates and can be affected by a number of factors within and external to BT's network, Communication Providers' networks and within customer premises.

The Stop Sale date for Datastream is from 30-Jun-2012; the Formal Retirement date for Datastream is from 30-Jun-2014; The Stop Sale date for IPstream is from 31-Jan-2013; the Formal Retirement date for IPstream is from 30-Jun-2014.

Note: The DP is external to the end user premises.

Please note that postcode and address check results are indicative only. Most accurate results can be obtained from a telephone number check.

Thank you for your interest.

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What you will see on BT's ADSL Availability Checker

The address you search for will appear here

The featured products will include FTTP once it is available to order

The downstream line rate (Mbps) will show a much higher possible speed

To actually get superfast fibre services you need to order an upgrade from an Internet Service Provider. It is not automatic. Fees apply.

Residents in Grange Park join over 53,940 other homes and businesses across Northamptonshire that now have access to superfast fibre broadband (download speeds above 24Mbps) thanks to the Superfast Northamptonshire project and the multi-million pound public / private investment in the county's fibre network.

For more information about the Superfast Northamptonshire project please go to www.superfastnorthamptonshire.net.